CERTIFICATE OF APPROVAL

Quality Service Standards Ltd, Tangent House, 62 Exchange Road, Watford, WD18 0TG



Certificate No. 20180135

Hadley & Ottaway Ltd

South Block Neaton Business Park Norwich Road Watton, Norfolk IP25 6JB

QSS certifies that this company has been assessed and found to comply with the following standard

BS EN 12522:1998 Parts 1 & 2 Furniture Removals for Private Individuals

The applicable certification system used was examination and evaluation of the documented management system to compliance with the above standard, evaluation of the quality system coupled with sampling and inspection of their application, together with annual surveillance

Certification Date: 26.04.2018 Expiry Date: 25.04.2019

Date of Original Issue: 26.04.2018 Signed: Original certificate signed

David Woodhouse